Why can't I print?
Checklist

1. Check if you are connected on RSC network, not connected to VPN.(turn off your VPN If yes)

2. Check if you have chosen the right printer "Find Me"

3. Make sure your paper size is A4 or A3, other sizes are not recognizable.

4. If print photos, you need to insert the photos in Word, print word documents or PDF documents.

5. This printer does not accept Web print, or other unrecognizable Apps.

6. Check if your login details are right (compass codes and password)

7. Go to the printer to log in your account &release your prints from the printer screen /panel, not from your device.

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